COURSE BROCHURE

Citizen Online Services: Aadhaar, PAN, DigiLocker & Everyday Government Documents

Diploma, Vocational & Skills / Digital Life & Citizen Services

One-time full-course fee

INR 1,199

Access

12 months course access

Study plan

8 suggested study hours; 12 months access

Learning format

4 self-paced written English lessons with original fictional worked examples, paper practice exercises with model answers, explained knowledge checks and a self-assessed 20-mark capstone. Optional automated Course Tutor assistance is available in the protected LMS.

Programme overview

Four original written lessons on using official Indian citizen-service portals safely: identifying the genuine portal, preparing documents, tracking a request, keeping records in DigiLocker, correcting details and avoiding middlemen and fake websites. Practice uses fictional applicants and paper checklists; no real application is filed for you. 4 self-paced written English lessons with original fictional worked examples, paper practice exercises with model answers, explained knowledge checks and a self-assessed 20-mark capstone. Optional automated Course Tutor assistance is available in the protected LMS. AI-authored with independent AI editorial checks; independent human academic review is not included. An independent ZELVU short course covering the stated scope. It is general education: not legal, tax, investment or financial advice, and it recommends no specific financial product. ZELVU is not affiliated with, or endorsed by, any government department, bank, payment network or social-media platform named in the lessons; portal and app menus, rules and fees change, so always confirm on the official source. No application is filed, no account is managed and no money is recovered for you. Live human tuition, individual human marking, recorded video lectures, external qualifications, jobs, followers, sales or income guarantees are not included. Related to Government Schemes & Online Applications, which

covers scheme eligibility and benefit applications rather than identity documents. Each course is a separate purchase; buying one does not include the other.

Who this is for

1. Basic smartphone or computer use and the ability to receive an OTP on your own mobile number. No prior experience of government portals is needed.
2. Use the supplied fictional examples. Never enter OTPs, PINs, passwords, full Aadhaar, PAN or bank account numbers, or private customer information into the Course Tutor.

Published topics and learning focus

1. Finding the Genuine Government Portal and Protecting Your OTP
2. Preparing Aadhaar and PAN Requests Without a Middleman
3. Keeping Documents in DigiLocker and Using UMANG Services
4. Corrections, Grievances and a Complete Service-Request Capstone

Before you choose

1. These are published programme highlights, not certification of complete syllabus coverage. Review the available reading index and programme trial before enrolling.
2. ZELVU provides learning support. It does not award the underlying degree, professional registration or an examination result.
3. Current checkout terms and refund policy apply. Payment and access require successful provider verification.

Take the next step

Explore the programme trial

View current details, scope and terms

Ask ZELVU about this programme

Save this brochure for reference. Details can change: confirm the current programme page and checkout before making a

purchase.