COURSE BROCHURE

IT Support & Security Fundamentals

Diploma, Vocational & Skills / Computing & Software Skills

One-time full-course fee

INR 1,999

Access

12 months course access

Study plan

20 suggested study hours; 12 months access

Learning format

Four self-paced written English lessons in two modules, with original fictional examples, explained practice and a self-assessed capstone. Optional automated Course Tutor assistance is available in the protected LMS. Readings are AI-authored with independent AI editorial and primary-source checks; independent human academic review is not included.

Programme overview

Four self-paced written lessons teach computer hardware and operating system basics, a troubleshooting method with ticketing, networking and mobile device basics for support work, core security concepts, backup, procedures and documentation, and a help-desk capstone. This is independent study support only: it is not a full certification syllabus, includes no exam voucher or practice exam, and has no affiliation with any vendor or certification body. Four self-paced written English lessons in two modules, with original fictional examples, explained practice and a self-assessed capstone. Optional automated Course Tutor assistance is available in the protected LMS. Readings are AI-authored with independent AI editorial and primary-source checks; independent human academic review is not included. Independent ZELVU study support within the listed scope. No vendor, awarding-body or university certification, official examination, exam voucher, licence or software subscription is included, and ZELVU is not affiliated with any vendor or certifying body. No job placement, income or pass-mark guarantee is made. Live human teaching, individual human marking and a recorded video lecture series are not included. Examination fees, software subscriptions, cloud usage charges and course-completion certificates from third parties are separate. Practical exercises

use supplied fictional scenarios and free or offline alternatives. Suggested study hours include reading, practice and revision, not video runtime. Related ZELVU courses cover introductory networking and information security management. Certification names are used only as search aliases. Learners should check the current published exam objectives on the certification body's own website, and record the date they checked, before relying on this course for any exam.

Who this is for

1. Basic computer use. No technical qualification is needed.
2. Use fictional practice material and only accounts, systems and data you are entitled to use. Check the certifying body, employer or institution for current exam, registration and eligibility requirements.

Published topics and learning focus

1. Hardware, Operating Systems, Troubleshooting and Tickets
2. Networking and Mobile Device Basics for Support
3. Security Concepts, Backup, Procedures and Documentation
4. Capstone: A Help-Desk Morning for a Small Office

Before you choose

1. These are published programme highlights, not certification of complete syllabus coverage. Review the available reading index and programme trial before enrolling.
2. ZELVU provides learning support. It does not award the underlying degree, professional registration or an examination result.
3. Current checkout terms and refund policy apply. Payment and access require successful provider verification.

Take the next step

Explore the programme trial

View current details, scope and terms

Ask ZELVU about this programme

Save this brochure for reference. Details can change: confirm the current programme page and checkout before making a purchase.